

2022 Medical Response Surge Exercise CapRAC Healthcare Preparedness Coalition Regional After-Action Report and Improvement Plan

Exercise Name:	HPP Medical Response Surge Exercise	Type: <input type="checkbox"/> TTX <input checked="" type="checkbox"/> Functional <input type="checkbox"/> Full Scale <input type="checkbox"/> Real Event
Exercise Date & Location:	March 22, 2022	
Emergency Planning Team Primary Point of Contact:	Name: Janis Brown Phone: 919-350-6265	Organization: CapRAC HPC Email: JanisBrown@WakeMed.org
Scenario Type:	<input checked="" type="checkbox"/> Natural Hazard <input type="checkbox"/> Biological <input type="checkbox"/> Foreign Animal Disease <input type="checkbox"/> HazMat <input type="checkbox"/> Workplace Violence / Active Shooter <input type="checkbox"/> CBRNE <input type="checkbox"/> Chemical <input type="checkbox"/> Other:	
Participating Organizations:	<p>Franklin County Emergency Management, Harnett County Emergency Management, Johnston County Emergency Management, Lee County Emergency Management</p> <p>Harnett Health – Betsy Johnson, Harnett Health – Central Harnett Hospital, Johnston Health – Smithfield, Johnston Health – Clayton, Maria Parham – Franklin, WakeMed North Hospital, WakeMed Cary Hospital, WakeMed Raleigh, Duke Raleigh Hospital, UNC Rex Holly Springs, and UNC Rex</p> <p>Franklin County EMS, Harnett County EMS, Johnston County EMS, First Health Lee County EMS, Wake County EMS</p> <p>Smithfield Manor Nursing & Rehabilitation, Tower Rehabilitation & Nursing Center, Sunnybrook Rehabilitation Center, Franklin Oaks Nursing & Rehabilitation, Capital Nursing & Rehabilitation Center, Harnett Woods Nursing & Rehabilitation, Glenaire Retirement Community, Emerald Health & Rehab, REX Rehab and Nursing, Fresenius Dialysis (9 facilities)</p>	
Exercise Objectives or Capabilities Tested: <i>Specific objectives/capabilities in which to test to include any expected goals in accomplishing any specific tasks during the exercise</i>	<p><u>CapRAC Healthcare Preparedness Coalition (HPC)</u></p> <ul style="list-style-type: none"> - Assess CapRAC HPC’s capacity to support a large-scale, community-wide medical surge incident - Evaluate a multitude of CapRAC HPC’s response documents and plans in their relevancy and usefulness in supporting coordination with stakeholders in responding to a community-wide medical surge incident - Evaluate CapRAC HPC’s members’ ability to communicate and coordinate quickly to find and match available staffed beds, transportation, supplies and equipment, and personnel during a large-scale surge incident - Identify areas in which CapRAC HPC and Coalition members can enhance planning for large-scale surge incidents to include response, communication, transportation, supplies and equipment. - Evaluate CapRAC HPC’s capacity to serve as a date source for stakeholders in responding to a large-scale surge incident - Demonstrate CapRAC HPC’s capacity to coordinate communications with Coalition members in maintaining situation awareness during a large-scale surge incident 	

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- Identify any CapRAC HPC resources that can be leveraged to support a large-scale surge incident

Hospital and Healthcare Facilities

- Evaluate the usefulness of CapRAC HPC response plans in coordinating resources and maintaining situation awareness
- Evaluate a multitude of internal response documents and plans in their relevancy and usefulness in supporting coordination with coalition partners, stakeholders, and the community in responding to a community-wide medical surge incident
- Evaluate the facility's ability to triage and, if necessary, transport patients that can be rapidly discharged from the facility
- Identify decision makers as part of the facility's Incident Command System and the process for their integration into state/county/municipality/agency/facility Incident Management Team
- Identify triggers for the augmentation of any day-to-day operations and demonstrate the capability of communicating those triggers to coalition partners
- Demonstrate capability to communicate with staff, patients, family, and visitors of any changes to patient status, location, or changes to day-to-day operations
- Demonstrate capacity to coordinate the acceptance of patients from the large-scale surge incident

Public Health

- Evaluate the usefulness of CapRAC HPC response plans in coordinating resources and maintaining situation awareness
- Evaluate a multitude of internal response documents and plans in their relevancy and usefulness in supporting coordination with coalition partners, stakeholders, and the community in responding to a community-wide medical surge incident
- Identify any state/county/city/municipality policies and procedures that directly assist in the coordination of resources and communications in responding to a large-scale surge incident
- Identify decision makers as part of the agency's Incident Command System and process for their integration into state/county/municipality/agency/facility Incident Management Team
- Identify triggers for the augmentation of any policies, statutes, protocols, and demonstrate the capability of communicating those triggers to coalition partners

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	<ul style="list-style-type: none"> - Identify any public health resources that can be leveraged to support a large-scale surge incident <p><u>EMS</u></p> <ul style="list-style-type: none"> - Evaluate the usefulness of CapRAC HPC response plans in coordinating resources and maintaining situation awareness - Evaluate a multitude of internal response documents and plans in their relevancy and usefulness in supporting coordination with coalition partners, stakeholders, and the community in responding to a community-wide medical surge incident - Identify any state/county/city/municipality policies and procedures that directly assist in the coordination of resources and communications in responding to a large-scale surge incident - Identify decision makers as part of the agency's Incident Command System and process for their integration into state/county/municipality/agency/facility Incident Management Team - Identify triggers for the augmentation of any policies, statutes, protocol, and demonstrate the capability of communicating those triggers to coalition partners. - Identify any EMS resources that can be leveraged to support a large-scale surge incident - Demonstrate the capacity to serve as a subject matter expert in assisting coalition partners with the transportation of patients during a large-scale surge incident
<p>Scenario Summary: <i>Brief overview of the scenario for the exercise</i></p>	<p>Severe thunderstorm with straight-line-winds or possible tornado has impacted a large skilled nursing facility in Wake County causing 230 residents, staff and visitors to need to be transported and placed in a medical facility for further treatment, sheltering, and/or assessment until a more appropriate location can be identified.</p>
<p>Major Strengths: <i>There should be at least three strengths identified during the exercise</i></p>	<p>Though unrealistic given the current staffing shortages at most EMS agencies, CapRAC in working with state and regional partners was able to identify transportation for all 230 patients.</p> <p>Hospitals and Long-Term Care facilities in the CapRAC HPC Region were able to appropriately onboard and place the surge of all 230 patients.</p> <p>CapRAC HPC staff successfully utilized ReadyOp for conducting alert notifications and for requesting of information during the exercise.</p>
<p>Major Areas of Improvement:</p>	<p>ReadyOP requires substantial development time and effort to be utilized for mass notification, or in requesting information in response from recipients. Not a good tool to first start using at the onset of an emergency or disaster. Additionally, more CapRAC staff should be familiar with utilizing the</p>

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<i>There should be at least three areas of improvement identified during the exercise</i>	system for mass notification.		
	Information related to a mass casualty incident or that a medical surge incident is occurring when communicated from the Coalition was not efficient to trigger the deployment of county and regional resources.		
	Coalition stakeholders struggled with identifying additional staff that could be utilized to provide medical care outside of their normal practice when responding to a Mass Casualty Incident or medical surge incident.		
Improvement Plan: <i>Should address how you plan to improve up on the areas that have been identified for needing improvement, who/title is responsible for working to make the improvements, and expected deadline for the improvements to be implemented</i>	Actions to be taken:	Individual by name or title responsible	Expected Completion Date
	Prepopulating forms and contact lists in ReadyOP for more efficient notification and requests for information from stakeholder. Train additional CapRAC staff on use of system.	CapRAC Healthcare Preparedness Coalition Team Supervisor or their designee	December 31, 2022
	Establish common reporting information when communicating to Coalition stakeholders to clearly define the severity of an MCI or medical surge incident	CapRAC Healthcare Preparedness Coalition Logistics Specialist will work with stakeholders to establish triggers and common reporting information	December 31, 2022
	Update facility and agency plans to reflect medical staff that can be utilized to perform dual medical roles when responding to an MCI or medical surge incident	CapRAC Healthcare Preparedness Coalition Emergency Planning Specialist will work with stakeholders to continue to identify medical staff that can perform additional functions in providing medical care during impactful incidents	December 31, 2022
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